Cambridge International (Sudan)
Colleges - Training Centers - Schools
كامبردج العالمية (السودان)
كليات – مراكز تدريب – مدارس

Cambridge CITC (Sudan)

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28th November 2020

Dear Parents

Re: Cambridge Online Learning Week 1 Update 2020

Last week, we tried a tentative online learning programme at Cambridge International Schools. Despite the challenges we faced, it was successful. It should be taken into consideration that online learning is a huge change that we all need to adapt to as such; we all need to play significant roles to find solutions.

Please note that the use of Zoom as our online learning platform is only for a couple of weeks before we launch our own customized online Learning Management System which we are currently developing in partnership with SISCO Online Education Centre. It also works in the same way as Zoom, but easy to use and contains main features which we will inform you about soon.

Zoom Online Learning Frequently Asked Questions (FAQs) and Instructions

1. **What do I need in order to attend a Zoom live lesson?**
   - Stable internet connection.
   - Computer, laptop, tablet, or smartphone device. The device must have a camera, speaker and microphone.
   - If using a computer or laptop, download Zoom client from the Zoom website.
   - If using a mobile or tablet device, download Zoom iOS or Android app from the APP Store or Play Store.
   - Sign in using a parent's Google or Facebook account.

2. **What does the school provide me with?**
   - A timetable for live lessons.
   - A link or meeting ID with passcode will be shared by the teacher or teacher assistant at least the night before the lesson time.

3. **How do I join a Zoom live lesson?**
   - Try to join the lesson 10 minutes before the lesson starts. Wait for the host or teacher to admit or let you in.
   - If you have a **meeting link**, just click on it or paste it into your web browser to join the meeting.
   - If you are using a **meeting ID**, open the Zoom app and click on the "Join" icon. Paste the Meeting ID in the box provided, add your display name for the meeting and click on the "Join" button. Enter the passcode and join.
   - Join with audio and camera on. Enable audio and camera.

4. **Can I turn off my camera?**
   - No, you can't, because the teacher wants to monitor what you are doing.

5. **Can I mute my microphone?**
   - Yes, there is a function "Mute" that allows you to mute if you are not talking during the lesson. The teacher can mute everyone simultaneously. However, students can still unmute their individual audio in order to speak.

6. **If I arrive late, can I still join the live lesson?**
   - Yes, you should join the class without difficulty.

7. **What if something goes wrong?**
   - Check your internet connection.
   - Test your video.
   - Test your audio.
   - If video seems to be causing latency issues, it is best practice to turn of video, switching to audio only. It is also beneficial to close all unnecessary applications.

8. **What do we NOT NEED?**
   - Miss on our academic goals because school has been shut down. This could mean a substantial loss of academic achievement.

9. **What do we NEED?**
   - To continue with our academic goals away from the school buildings.

We will continue giving weekly updates in order to ensure we encounter less challenges.

Owen Shamu (Executive Manager for Academic Affairs)